Playaway® Bookpack
Product Replacement Program

Step 1
You can replace any component of your Playaway Bookpack. For Playaway replacements, please utilize the Playaway Product Replacement form. For all other components, please continue with this form to purchase replacement items.

- Playaway: $19.99 each (See Playaway Replacement form for details)
- Books: price varies by title (for pricing information, see full title list online)
  Book Replacement Service Fee: $3.99 (per order)
- Shelf Case: $6.99
- Hanging Bag: $1.99

Step 2
Date: ___________________ Phone: ___________________ PO#: ___________________

Shipping Address:
Library Name: _____________________________________________
Address: ___________________________________________________

Email address of person responsible for returns in your organization: __________________________

Step 3
Complete the information below with all required details.

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<thead>
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<th>Item (i.e. book name, package type)</th>
<th>Qty.</th>
<th>Cost</th>
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NOTES:__________________________________________

TOTAL

Step 4
If you are replacing the Playaway within a Playaway Bookpack, please utilize the processing details on the Playaway Replacement Form.

For books and packaging replacement needs, please email this completed form to replacements@findawayworld.com.

* Please allow 3-4 weeks for product replacement to arrive. If you do not hear from us within that time, email us at customerservice@findawayworld.com

For more information, please visit library.playaway.com or contact us at customerservice@findawayworld.com and 877.893.0808

Effective July 2014